



# 2024 Annual Drinking Water System Report

## Port Rowan Drinking Water System

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### 1. Introduction

The Corporation of Norfolk County has prepared this report to satisfy the requirements of Section 11 of Ontario Regulation (O. Reg.) 170/03. This annual report must be prepared no later than February 28 of each year.

This report covers the period from January 1, 2024 to December 31, 2024, and the information provided complies with the reporting requirements of O. Reg. 170/03 Section 11.

A summary of Port Rowan's Municipal Drinking Water System is outlined below:

Drinking Water System Number: 220000898

Drinking Water System Name: Port Rowan Drinking Water System

Drinking Water System Owner: Corporation of Norfolk County

Drinking Water System Category: Large Municipal Residential

### 2. Reporting Requirements under Section 11 – O. Reg. 170/03

Section 11 requires that the report include the following information relating to the period covered by the report. This includes:

- A statement of where a report prepared under Schedule 22 will be available for inspection by any member of the public during normal business hours without charge.
- A brief description of the drinking water system, including a list of water treatment chemicals used.
- Any major expenses incurred to install, repair or replace required equipment.



- A summary of any reports made to the Ministry of Environment, Conservation and Parks (MECP) for Adverse Water Quality Incidents (AWQI's).
- A summary of the results of tests performed under O. Reg. 170/03, an approval, the municipal drinking water licence or an order, including an Ontario Water Resources Act (OWRA) order.
- To describe any corrective actions taken

### **3. Evidence of Compliance**

#### **Availability of the Annual Report**

In accordance with Section 11 O. Reg. 170/03, a copy of the annual report will be posted for each system by the end of February each year on the Norfolk County web site at [norfolkcounty.ca](http://norfolkcounty.ca). A Summary Report on regulatory compliance is required annually under Schedule 22 of Regulation 170/03 for each municipal drinking water system. This report summarizes any known failures to meet the requirements of the Safe Drinking Water Act, its duration and corrective measures. The reports are presented to Norfolk County Council for acceptance before March 31st each year. The reports are made available to the public in April on the Norfolk County web site noted above or by request from the Environmental Services Department. A copy of the annual report is available to the public, free of charge at the following locations as well:

12 Gilbertson Drive, Simcoe, Ontario, N3Y 4N5

The Long Point Bay Distribution System is a privately operated distribution system (260049101) which receives a copy of the annual report yearly as required by Section 11 of O. Reg. 170/03.

#### **Description of the Municipal Drinking Water System**

The Port Rowan water system supplies drinking water to the communities of Port Rowan & St. Williams. The system also provides drinking water to a private distribution system, which is owned and operated by Harmony Resorts. This system services approximately 450 people, which includes a small subdivision and a Marina.

The Port Rowan system is owned by Norfolk County and the operating authority is Norfolk County's Environmental Services Department. The drinking water system,



which includes the community of St. Williams, currently serves a population of approximately 2,300.

The water distribution system includes a 1,816 m<sup>3</sup> elevated tank, which acts as a reservoir when the system requires larger amounts of water than the WTP can supply (such as firefighting and peak flows) and also helps to maintain a constant system pressure. There are approximately 87 fire hydrants and approximately 25,731 meters of watermain and transmission main ranging in diameter from 150 mm to 300 mm. The piping material consists of Polyvinyl Chloride (PVC) and ductile iron pipe. St. Williams and the Hill Top Waterworks Distribution System are connected to the Port Rowan system by a watermain that follows Front Road. The community of St. Williams has a booster station, which increases the system pressure and also boosts the chlorine residual if required.

## Water Treatment Chemicals

The following water treatment chemicals were used during the reporting period:

- Sodium Hypochlorite
- Carbon Dioxide
- Poly Aluminum Chloride

## Significant Expenses Incurred

A brief summary of the major expenses incurred during the reporting period to install, repair or replace required equipment, and value of each, is included in Table 1.

Table 1 – Summary of Expenses Incurred

Activity	Cost Incurred (2024)
Port Rowan WTP and Intake Upgrades	\$177,347
General Operations Maintenance and Repair in Water Treatment Plants and Distribution System	\$166,499



## 4. Microbiological Testing

### *E. coli* and Total Coliform

As per Schedule 10 of O. Reg. 170/03 – Microbiological Sampling and Testing, bacteriological tests for *E. coli* and total coliforms were performed weekly on the raw and treated water at the facilities and in the distribution system. The results from the 2024 sampling program for the Port Rowan Drinking Water System are shown in the table below.

Location	Number of Samples	Range of <i>E.coli</i> Or Fecal Results (min #)-(max #)	Range of Total Coliform Results (min #)-(max #)
Raw	52	0 - 100	0 - 64000
Treated	52	0 - 0	0 - 0
Distribution	161	0 - 0	0 - 0

### Heterotrophic Plate Count (HPC)

As per Schedule 10 of O. Reg. 170/03 - Microbiological Sampling and Testing, HPC analyses are required from the treated and distribution water. HPC tests are required weekly for treated water and for twenty five percent of the required distribution system bacteriological samples. Results over 500 colonies per 1 mL may indicate a change in water quality but is not considered an indicator of unsafe drinking water. The results from the 2024 HPC sampling program for the Port Rowan Drinking Water System are shown in the table below.

Location	Number of Samples	Number of HPC Samples	Range of HPC Results (min #)-(max #)
Treated	52	52	<10-110
Distribution	161	53	<10-120

## 5. Chemical Testing

The Safe Drinking Water Act requires periodic testing of the water for sixty different chemical parameters. The latest results for these parameters are provided in Appendix



A. The sampling frequency varies for the different types of water systems. If the concentration of the parameter is found to be above half of the Maximum Allowable Concentration (MAC) under the Ontario Drinking Water Quality Standards, an increased testing frequency of once every three months is required by Regulation. No additional testing is required for the Port Rowan Drinking Water System.

## 6. Operational Monitoring

Operational checks including raw and treated water turbidity and treated and distribution free chlorine was conducted in accordance with Schedule 7 of Reg. O. 170/03.

### Turbidity

The turbidity of the treated water is monitored continuously at each treatment plant; the turbidity of the raw water is checked on a weekly basis. Turbidity is measured in Nephelometric Turbidity Units (NTU). A summary of the 2024 turbidity monitoring results are provided in the table below.

Location	Number of Grab Samples	Range of Results	Unit of Measure
Turbidity Filter 1A	8760	0.01 - 0.80	NTU
Turbidity Filter 1B	8760	0.01 - 0.93	NTU
Turbidity Filter 2A	8760	0.01 - 0.78	NTU
Turbidity Filter 2B	8760	0.01 - 1.62	NTU

### Chlorine Residual

In accordance with Schedule 7 of O. Reg. 170/03, free chlorine residuals in the treated water are monitored continuously at the point of entry to the distribution system at all water treatment plants and wells. The free chlorine in the water distribution system must be above 0.05 mg/L, if it is below this, it must be reported and corrective actions taken. The results from the 2024 chlorine residual monitoring program for the Port Rowan Drinking Water System are shown in the table below.

Location	Number of Grab Samples	Range of Results	Unit of Measure
Treatment Plant Chlorine Residual	8760	0.01 - 3.69	mg/L



Location	Number of Grab Samples	Range of Results	Unit of Measure
Chlorine Residual Distribution System	527	0.27 – 1.90	mg/L

## 7. Adverse Results

In accordance with Schedule 16 – Reporting of Adverse Test Results and Other Problems of O. Reg. 170/03, there were no Adverse Water Quality Incident (AWQI) issued for the Port Rowan Drinking Water System. The following table if required describes the date the adverse occurred, the parameter, the result, the corrective action taken and the corrective action date.

Incident Date	Parameter	Result	Corrective Action	Corrective Action Date
16/07/2024	Chemical	Port Rowan raw water microcystin concentration was elevated at 8ug/L on July 16th.	Following Norfolk County procedure WT-41 Microcystin Sampling, Monitoring & Reporting, weekly sampling continued as well as three consecutive sets. Results came back as acceptable. No other action required.	12/08/2024
01/10/2024	Operational (improper dosing)	At 02:46 the coagulant day tank ran out of chemical. At that time the SCADA dialer indicates that an alarm	The LOLO coagulant flow alarm was tested to ensure that the answering service would be notified. The LOLO coagulant weight alarm was increased from 50kg to 100kg. The LOLO coagulant flow alarm	01/10/2024



Incident Date	Parameter	Result	Corrective Action	Corrective Action Date
		signal was sent to the answering service, however the on-call operator was not notified. The operator was not notified until 04:48 when a LOLO clearwell alarm dialed out. There was no increase in turbidity, indicating no improperly treated water was directed to public.	was increased from 50ml/h to 350ml/h. The operators have been reminded to fill the coagulant day tanks on Monday's, Wednesday's and Friday's. The ecodynes were drained of raw water that was improperly dosed with coagulant and refilled once proper dosing was established. All four filters were backwashed two times. No other action required.	

## APPENDIX A: SUMMARY OF CHEMICAL RESULTS

### UNDERSTANDING CHEMICAL TEST RESULTS

The following tables summarize the laboratory results of the chemical testing Norfolk County is required to complete. Different parameters are required to be tested for at different frequencies as noted below. Results are shown as concentrations with units of either milligrams per litre (mg/L) or micrograms per litre (ug/L). 1 mg/L is equal to 1000 ug/L. The Maximum Acceptable Concentration (MAC) is the highest amount of a



parameter that is acceptable in Municipal drinking water and can be found in the MECP Drinking Water Standards. The Method Detection Limit (MDL) is the lowest amount to which the laboratory can confidently measure. There were no additional testing or sampling carried out in accordance with the requirement of an approval, order or other legal instrument.

The following tables summarize the Inorganic parameters tested for during the reporting period or the most recent sample results for the Port Rowan Drinking Water System.

### Port Rowan

Parameter	Sample Date	Result Value	Unit of Measure	Exceedance
<b>Antimony</b>	06/05/2024	0.6 <MDL	ug/L	No
<b>Arsenic</b>	06/05/2024	0.2	ug/L	No
<b>Barium</b>	06/05/2024	38.9	ug/L	No
<b>Boron</b>	06/05/2024	23	ug/L	No
<b>Cadmium</b>	06/05/2024	0.003 <MDL	ug/L	No
<b>Chromium</b>	06/05/2024	0.14	ug/L	No
<b>Lead</b>	Exempt			
<b>Mercury</b>	06/05/2024	0.01<MDL	ug/L	No
<b>Selenium</b>	06/05/2024	0.14	ug/L	No
<b>Sodium</b>	11/05/2020	14.4	mg/L	No
<b>Fluoride</b>	11/05/2020	0.11	mg/L	
<b>Uranium</b>	06/05/2024	0.278	ug/L	No
<b>Nitrite</b>	12/02/2024	0.003<MDL	mg/L	No
	06/05/2024	0.003<MDL	mg/L	No
	12/08/2024	0.003<MDL	mg/L	No
	04/11/2024	0.003<MDL	mg/L	No
<b>Nitrate</b>	12/02/2024	4.08	mg/L	No
	06/05/2024	2.24	mg/L	No
	12/08/2024	0.06	mg/L	No
	04/11/2024	1.94	mg/L	No





The following tables summarize the Organic parameters tested for during the reporting period or the most recent sample results for Port Rowan.

**Port Rowan**

Parameter	Sample Date	Result Value	Unit of Measure	Exceedance
Alachlor	06/05/2024	0.02<MDL	ug/L	No
Atrazine + N-dealkylated metabolites	06/05/2024	0.01 <MDL	ug/L	No
Azinphos-methyl	06/05/2024	0.05<MDL	ug/L	No
Benzene	06/05/2024	0.32<MDL	ug/L	No
Benzo(a)pyrene	06/05/2024	0.004<MDL	ug/L	No
Bromoxynil	06/05/2024	0.19<MDL	ug/L	No
Carbaryl	06/05/2024	0.05<MDL	ug/L	No
Carbofuran	06/05/2024	0.01<MDL	ug/L	No
Carbon Tetrachloride	06/05/2024	0.17<MDL	ug/L	No
Chlorpyrifos	06/05/2024	0.02<MDL	ug/L	No
Diazinon	06/05/2024	0.02<MDL	ug/L	No
Dicamba	06/05/2024	0.20<MDL	ug/L	No
1,2-Dichlorobenzene	06/05/2024	0.41<MDL	ug/L	No
1,4-Dichlorobenzene	06/05/2024	0.36<MDL	ug/L	No
1,2-Dichloroethane	06/05/2024	0.41<MDL	ug/L	No
1,1-Dichloroethylene (vinylidene chloride)	06/05/2024	0.36<MDL		
Dichloromethane	06/05/2024	0.35<MDL	ug/L	No
2-4 Dichlorophenol	06/05/2024	0.15<MDL	ug/L	No
2,4-Dichlorophenoxy acetic acid (2,4-D)	06/05/2024	0.19<MDL	ug/L	No
Diclofop-methyl	06/05/2024	0.40<MDL	ug/L	No
Dimethoate	06/05/2024	0.06<MDL	ug/L	No
Diquat	06/05/2024	1<MDL	ug/L	No
Diuron	06/05/2024	0.03<MDL	ug/L	No
Glyphosate	06/05/2024	1<MDL	ug/L	No



Parameter	Sample Date	Result Value	Unit of Measure	Exceedance
Malathion	06/05/2024	0.02<MDL	ug/L	No
MCPA	06/05/2024	0.00012<MDL	mg/L	No
Metolachlor	06/05/2024	0.01	ug/L	No
Metribuzin	06/05/2024	0.02<MDL	ug/L	No
Monochlorobenzene	06/05/2024	0.3<MDL	ug/L	No
Paraquat	06/05/2024	1<MDL	ug/L	No
Pentachlorophenol	06/05/2024	0.15<MDL	ug/L	No
Phorate	06/05/2024	0.01<MDL	ug/L	No
Picloram	06/05/2024	1<MDL	ug/L	No
Polychlorinated Biphenyls(PCB)	06/05/2024	0.04<MDL	ug/L	No
Prometryne	06/05/2024	0.03<MDL	ug/L	No
Simazine	06/05/2024	0.01<MDL	ug/L	No
Terbufos	06/05/2024	0.01<MDL	ug/L	No
Tetrachloroethylene	06/05/2024	0.35<MDL	ug/L	No
2,3,4,6-Tetrachlorophenol	06/05/2024	0.20<MDL	ug/L	No
Triallate		0.01<MDL	ug/L	No
Trichloroethylene	06/05/2024	0.44<MDL	ug/L	No
2,4,6-Trichlorophenol	06/05/2024	0.25<MDL	ug/L	No
Trifluralin	06/05/2024	0.02<MDL	ug/L	No
Vinyl Chloride	06/05/2024	0.17<MDL	ug/L	No
Total Haloacetic Acid Average 26.5 ug/L	12/02/2024 06/05/2024 12/08/2024 04/11/2024	31.0 25.1 29.2 32.9	ug/L ug/L ug/L ug/L	No
THM Annual Average 67 ug/L	12/02/2024 06/05/2024 12/08/2024 04/11/2024	52 70 146 95	ug/L ug/L ug/L ug/L	No



### Microcystin Sample Results

Parameter	Sample Date	Raw Water Results	Treated Water Results	Unit of Measure	Exceedance
Microcystin	06/04/24	0.1<MDL	0.1<MDL	ug/L	No
	06/11/24	0.1<MDL	0.1<MDL		
	06/18/24	0.1<MDL	0.1<MDL		
	06/25/24	0.9	0.1<MDL		
	07/02/24	1	0.1<MDL		
	07/09/24	1.1	0.1<MDL		
	07/16/24	8	0.1<MDL		
	07/23/24	0.8	0.1<MDL		
	07/30/24	1.6	0.1<MDL		
	08/06/24	0.6	0.1<MDL		
	08/13/24	0.5	0.1<MDL		
	08/20/24	0.3	0.1<MDL		
	08/27/24	0.3	0.1<MDL		
	09/03/24	0.2	0.1<MDL		
	09/10/24	0.4	0.1<MDL		
	09/17/24	0.2	0.1<MDL		
	09/24/24	0.2	0.1<MDL		
	10/01/24	0.1<MDL	0.1<MDL		
	10/08/24	0.1	0.1<MDL		
	10/15/24	0.1	0.1<MDL		
10/22/24	0.1<MDL	0.1<MDL			
10/29/24	0.1<MDL	0.1<MDL			

The following table summarizes the lead testing as set out in Schedule 15.1 of O. Reg. 170/03 during the reporting period.

Location Type	Sample Date (dd/mm/yyyy)	Number of Samples	Range of Lead Results (min#) – (max #) ug/L	Number of Exceedances
Plumbing		Exempt		
Distribution	04/03/2024	2	0.15 – 0.35	0
	23/09/2024	2	0.29 – 0.49	0