

# FINAL 2024 Rate Supported Operating Budget



2024 BUDGET



# FINAL 2024 RATE SUPPORTED OPERATING BUDGET TABLE OF CONTENTS

## Section 1 - Final 2024 Rate Supported Operating Budget

Water & Wastewater Summary - PSAB Format.....	4
Water & Wastewater Summary.....	5
Water & Wastewater Administration.....	6
Water Operations.....	7
Wastewater Operations.....	8

## Section 2 - Final 2024 Water & Wastewater Rates

By-Law 2023-84.....	10
Schedule A - 2024 Metered Rates and Bulk Service Charges.....	11
Schedule B - 2024 Water & Wastewater Miscellaneous User Fees .....	12

## SECTION 1:

# FINAL 2024 RATE SUPPORTED OPERATING BUDGET



## FINAL 2024 RATE SUPPORTED OPERATING BUDGET

PSAB FORMAT

### WATER & WASTEWATER SUMMARY

	2023 Forecasted Actuals	<b>2023 APPROVED BUDGET</b>	2024 Adjusted Budget	Council Approved Initiatives	New Budget Initiatives	<b>2024 PROPOSED BUDGET</b>	2024 Budget \$ Incr/(Decr)	2024 Budget % Incr/(Decr)
<b>OPERATING BUDGET</b>								
<b>Expenditures</b>								
Salaries & Benefits	3,933,600	<b>4,516,800</b>	4,578,300	0	0	<b>4,578,300</b>	61,500	1.4
Materials & Supplies	2,262,700	<b>2,231,900</b>	2,512,600	0	0	<b>2,512,600</b>	280,700	12.6
Services	5,728,700	<b>6,297,500</b>	6,967,500	0	0	<b>6,967,500</b>	670,000	10.6
Interdepartmental Charges	5,539,000	<b>6,101,300</b>	6,546,000	0	0	<b>6,546,000</b>	444,700	7.3
Operating Capital Expenditures	0	<b>0</b>	166,000	0	0	<b>166,000</b>	166,000	100.0
Financial	10,000	<b>20,000</b>	0	0	0	<b>0</b>	(20,000)	(100.0)
Long Term Debt Interest	1,528,100	<b>1,519,400</b>	1,671,900	0	0	<b>1,671,900</b>	152,500	10.0
Amortization	0	<b>6,827,300</b>	7,331,400	0	0	<b>7,331,400</b>	504,100	7.4
<b>Total Expenditures</b>	<b>19,002,000</b>	<b>27,514,200</b>	<b>29,773,700</b>	<b>0</b>	<b>0</b>	<b>29,773,700</b>	<b>2,259,500</b>	<b>8.2</b>
<b>Revenues</b>								
PIL's-Supplementaries-Local Improvements	(7,400)	<b>(7,400)</b>	(7,400)	0	0	<b>(7,400)</b>	0	0.0
Financial Charges/Investment Income	(5,800)	<b>(8,000)</b>	(8,000)	0	0	<b>(8,000)</b>	0	0.0
Fees & Service Charges	(902,500)	<b>(1,007,800)</b>	(940,300)	0	0	<b>(940,300)</b>	(67,500)	(6.7)
Other Revenues	(55,600)	<b>(136,600)</b>	0	0	0	<b>0</b>	(136,600)	(100.0)
Interdepartmental Recoveries	(6,302,200)	<b>(6,821,100)</b>	(7,404,200)	0	0	<b>(7,404,200)</b>	583,100	8.5
<b>Total Revenues</b>	<b>(7,273,400)</b>	<b>(7,980,900)</b>	<b>(8,359,900)</b>	<b>0</b>	<b>0</b>	<b>(8,359,900)</b>	<b>379,000</b>	<b>4.7</b>
<b>OPERATING REQUIREMENT</b>	<b>11,728,600</b>	<b>19,533,300</b>	<b>21,413,800</b>	<b>0</b>	<b>0</b>	<b>21,413,800</b>	<b>1,880,500</b>	<b>3</b>
<b>FINANCING BUDGET</b>								
Long Term Debt Principal and Interest	6,980,800	<b>6,984,400</b>	6,831,900	2,133,900	0	<b>8,965,800</b>	1,981,400	28.4
Transfer To Reserves & Reserve Funds	7,022,800	<b>7,022,800</b>	7,022,800	310,700	0	<b>7,333,500</b>	310,700	4.4
Interfund Transfers	608,000	<b>608,000</b>	608,000	(608,000)	0	<b>0</b>	(608,000)	(100.0)
Transfer From Reserve & Reserve Funds	(671,000)	<b>(667,000)</b>	(753,900)	0	0	<b>(753,900)</b>	86,900	13.0
Amortization	0	<b>(6,827,300)</b>	(7,331,400)	0	0	<b>(7,331,400)</b>	504,100	7.4
<b>FINANCE REQUIREMENT</b>	<b>13,940,600</b>	<b>7,120,900</b>	<b>6,377,400</b>	<b>1,836,600</b>	<b>0</b>	<b>8,214,000</b>	<b>1,093,100</b>	<b>15.4</b>
<b>NET RATE REQUIREMENT</b>	<b>25,669,100</b>	<b>26,654,200</b>	<b>27,791,200</b>	<b>1,836,600</b>	<b>0</b>	<b>29,627,800</b>	<b>2,973,600</b>	<b>11.2</b>
<b>STAFFING COMPLEMENT</b>		<b>37.20</b>	<b>37.09</b>	<b>0.00</b>	<b>0.00</b>	<b>37.09</b>	<b>(0.11)</b>	



## FINAL 2024 RATE SUPPORTED OPERATING BUDGET

### WATER & WASTEWATER SUMMARY

	2023 Forecasted Actuals	2023 <b>APPROVED BUDGET</b>	2024 Base Budget Adjustments	2024 <b>Budget % Incr/(Decr)</b>	Council Approved Initiatives	New Budget Initiatives	2024 <b>PROPOSED BUDGET</b>	2024 Budget \$ Incr/(Decr)	2024 <b>Budget % Incr/(Decr)</b>
<b>EXPENDITURES</b>									
Salaries & Benefits	3,933,600	<b>4,516,800</b>	61,500	<b>1.4</b>	0	0	<b>4,578,300</b>	61,500	<b>1.4</b>
Materials & Supplies	2,262,700	<b>2,231,900</b>	280,700	<b>12.6</b>	0	0	<b>2,512,600</b>	280,700	<b>12.6</b>
Services	5,728,700	<b>6,297,500</b>	670,000	<b>10.6</b>	0	0	<b>6,967,500</b>	670,000	<b>10.6</b>
Interdepartmental Charges	5,539,000	<b>6,101,300</b>	444,700	<b>7.3</b>	0	0	<b>6,546,000</b>	444,700	<b>7.3</b>
Financial	10,000	<b>20,000</b>	(20,000)	<b>0.0</b>	0	0	<b>0</b>	(20,000)	<b>(100.0)</b>
Infrastructure Funding	16,139,700	<b>16,134,600</b>	0	<b>0.0</b>	1,836,600	0	<b>17,971,200</b>	1,836,600	<b>11.4</b>
Minor Capital	0	<b>0</b>	166,000	<b>100.0</b>	0	0	<b>166,000</b>	166,000	<b>100.0</b>
<b>TOTAL EXPENDITURES</b>	<b>33,613,500</b>	<b>35,302,100</b>	<b>1,602,900</b>	<b>4.5</b>	<b>1,836,600</b>	<b>0</b>	<b>38,741,600</b>	<b>3,439,500</b>	<b>9.7</b>
<b>REVENUES</b>									
PIL's-Supplementaries-Local Improvements	(7,400)	<b>(7,400)</b>	0	<b>0.0</b>	0	0	<b>(7,400)</b>	0	<b>0.0</b>
Financial Charges/Investment Income	(5,800)	<b>(8,000)</b>	0	<b>0.0</b>	0	0	<b>(8,000)</b>	0	<b>0.0</b>
Fees & Service Charges	(902,500)	<b>(1,007,800)</b>	67,500	<b>6.7</b>	0	0	<b>(940,300)</b>	(67,500)	<b>(6.7)</b>
Transfer From Reserve & Reserve Funds	(671,000)	<b>(667,000)</b>	(86,900)	<b>(13.0)</b>	0	0	<b>(753,900)</b>	86,900	<b>13.0</b>
Other Revenues	(55,600)	<b>(136,600)</b>	136,600	<b>0.0</b>	0	0	<b>0</b>	(136,600)	<b>(100.0)</b>
Interdepartmental Recoveries	(6,302,200)	<b>(6,821,100)</b>	(583,100)	<b>(8.5)</b>	0	0	<b>(7,404,200)</b>	583,100	<b>8.5</b>
Water & Wastewater Rates	(26,645,300)								
<b>TOTAL REVENUES</b>	<b>(34,589,800)</b>	<b>(8,647,900)</b>	<b>(465,900)</b>	<b>(5.4)</b>	<b>0</b>	<b>0</b>	<b>(9,113,800)</b>	<b>465,900</b>	<b>5.4</b>
<b>NET RATE REQUIREMENT</b>		<b>26,654,200</b>	<b>1,137,000</b>	<b>4.3</b>	<b>1,836,600</b>	<b>0</b>	<b>29,627,800</b>	<b>2,973,600</b>	<b>11.2</b>
<b>FORECASTED SURPLUS/(DEFICIT)</b>	<b>976,300</b>								
<b>STAFFING COMPLEMENT</b>		<b>37.20</b>	<b>(0.11)</b>		<b>0.00</b>	<b>0.00</b>	<b>37.09</b>	<b>(0.11)</b>	



## FINAL 2024 RATE SUPPORTED OPERATING BUDGET

### Water & Wastewater Administration

	2023 Forecasted Actuals	2023 <b>APPROVED BUDGET</b>	2024 Base Budget Adjustments	2024 <b>Budget % Incr/(Decr)</b>	Council Approved Initiatives	New Budget Initiatives	2024 <b>PROPOSED BUDGET</b>	2024 Budget \$ Incr/(Decr)	2024 <b>Budget % Incr/(Decr)</b>
<b>EXPENDITURES</b>									
Salaries & Benefits	1,522,000	<b>1,897,300</b>	38,800	<b>2.0</b>	0	0	<b>1,936,100</b>	38,800	<b>2.0</b>
Materials & Supplies	55,000	<b>60,500</b>	(8,800)	<b>(14.5)</b>	0	0	<b>51,700</b>	(8,800)	<b>(14.5)</b>
Services	1,104,000	<b>1,310,100</b>	91,700	<b>7.0</b>	0	0	<b>1,401,800</b>	91,700	<b>7.0</b>
Interdepartmental Charges	1,246,300	<b>1,289,700</b>	90,600	<b>7.0</b>	0	0	<b>1,380,300</b>	90,600	<b>7.0</b>
Infrastructure Funding	30,000	<b>0</b>	0	<b>0.0</b>	0	0	<b>0</b>	0	<b>0.0</b>
<b>TOTAL EXPENDITURES</b>	<b>3,957,300</b>	<b>4,557,600</b>	<b>212,300</b>	<b>4.7</b>	<b>0</b>	<b>0</b>	<b>4,769,900</b>	<b>212,300</b>	<b>4.7</b>
<b>REVENUES</b>									
Fees & Service Charges	(2,400)	<b>(2,700)</b>	0	<b>0.0</b>	0	0	<b>(2,700)</b>	0	<b>0.0</b>
Other Revenues	(55,600)	<b>(136,600)</b>	136,600	<b>0.0</b>	0	0	<b>0</b>	(136,600)	<b>(100.0)</b>
Interdepartmental Recoveries	(3,899,400)	<b>(4,418,300)</b>	(348,900)	<b>(7.9)</b>	0	0	<b>(4,767,200)</b>	348,900	<b>7.9</b>
<b>TOTAL REVENUES</b>	<b>(3,957,400)</b>	<b>(4,557,600)</b>	<b>(212,300)</b>	<b>(4.7)</b>	<b>0</b>	<b>0</b>	<b>(4,769,900)</b>	<b>212,300</b>	<b>4.7</b>
<b>NET RATE REQUIREMENT</b>		<b>0</b>	<b>0</b>	<b>0.0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0.0</b>
<b>FORECASTED SURPLUS/(DEFICIT)</b>	<b>100</b>								
<b>STAFFING COMPLEMENT</b>		<b>15.20</b>	<b>(0.10)</b>		<b>0.00</b>	<b>0.00</b>	<b>15.10</b>	<b>(0.10)</b>	



## FINAL 2024 RATE SUPPORTED OPERATING BUDGET

### Water Operations

	2023 Forecasted Actuals	2023 <b>APPROVED BUDGET</b>	2024 Base Budget Adjustments	2024 <b>Budget % Incr/(Decr)</b>	Council Approved Initiatives	New Budget Initiatives	2024 <b>PROPOSED BUDGET</b>	2024 Budget \$ Incr/(Decr)	2024 <b>Budget % Incr/(Decr)</b>
<b>EXPENDITURES</b>									
Salaries & Benefits	2,372,000	<b>2,566,600</b>	19,700	<b>0.8</b>	0	0	<b>2,586,300</b>	19,700	<b>0.8</b>
Materials & Supplies	1,272,800	<b>1,202,300</b>	175,300	<b>14.6</b>	0	0	<b>1,377,600</b>	175,300	<b>14.6</b>
Services	1,403,500	<b>1,614,900</b>	242,500	<b>15.0</b>	0	0	<b>1,857,400</b>	242,500	<b>15.0</b>
Interdepartmental Charges	2,162,200	<b>2,309,900</b>	670,400	<b>29.0</b>	0	0	<b>2,980,300</b>	670,400	<b>29.0</b>
Financial	5,000	<b>10,000</b>	(10,000)	<b>0.0</b>	0	0	<b>0</b>	(10,000)	<b>(100.0)</b>
Infrastructure Funding	7,108,000	<b>7,138,000</b>	0	<b>0.0</b>	403,100	0	<b>7,541,100</b>	403,100	<b>5.6</b>
Minor Capital	0	<b>0</b>	88,000	<b>100.0</b>	0	0	<b>88,000</b>	88,000	<b>100.0</b>
<b>TOTAL EXPENDITURES</b>	<b>14,323,600</b>	<b>14,841,700</b>	<b>1,185,900</b>	<b>8.0</b>	<b>403,100</b>	<b>0</b>	<b>16,430,700</b>	<b>1,589,000</b>	<b>10.7</b>
<b>REVENUES</b>									
Financial Charges/Investment Income	(5,800)	<b>(8,000)</b>	0	<b>0.0</b>	0	0	<b>(8,000)</b>	0	<b>0.0</b>
Fees & Service Charges	(362,600)	<b>(416,800)</b>	14,800	<b>3.6</b>	0	0	<b>(402,000)</b>	(14,800)	<b>(3.6)</b>
Transfer From Reserve & Reserve Funds	(54,000)	<b>(53,900)</b>	(124,400)	<b>(230.8)</b>	0	0	<b>(178,300)</b>	124,400	<b>230.8</b>
Interdepartmental Recoveries	(2,402,800)	<b>(2,402,800)</b>	(234,200)	<b>(9.7)</b>	0	0	<b>(2,637,000)</b>	234,200	<b>9.7</b>
Water & Wastewater Rates	(11,777,700)								
<b>TOTAL REVENUES</b>	<b>(14,602,900)</b>	<b>(2,881,500)</b>	<b>(343,800)</b>	<b>(11.9)</b>	<b>0</b>	<b>0</b>	<b>(3,225,300)</b>	<b>343,800</b>	<b>11.9</b>
<b>NET RATE REQUIREMENT</b>		<b>11,960,200</b>	<b>842,100</b>	<b>7.0</b>	<b>403,100</b>	<b>0</b>	<b>13,205,400</b>	<b>1,245,200</b>	<b>10.4</b>
<b>FORECASTED SURPLUS/(DEFICIT)</b>	<b>279,300</b>								
<b>STAFFING COMPLEMENT</b>		<b>21.56</b>	<b>(0.03)</b>		<b>0.00</b>	<b>0.00</b>	<b>21.53</b>	<b>(0.03)</b>	



## FINAL 2024 RATE SUPPORTED OPERATING BUDGET

### Wastewater Operations

	2023 Forecasted Actuals	2023 <b>APPROVED BUDGET</b>	2024 Base Budget Adjustments	2024 <b>Budget % Incr/(Decr)</b>	Council Approved Initiatives	New Budget Initiatives	2024 <b>PROPOSED BUDGET</b>	2024 Budget \$ Incr/(Decr)	2024 <b>Budget % Incr/(Decr)</b>
<b>EXPENDITURES</b>									
Salaries & Benefits	39,600	<b>52,900</b>	3,000	<b>5.7</b>	0	0	<b>55,900</b>	3,000	<b>5.7</b>
Materials & Supplies	934,800	<b>969,100</b>	114,200	<b>11.8</b>	0	0	<b>1,083,300</b>	114,200	<b>11.8</b>
Services	3,221,100	<b>3,372,500</b>	335,800	<b>10.0</b>	0	0	<b>3,708,300</b>	335,800	<b>10.0</b>
Interdepartmental Charges	2,130,500	<b>2,501,700</b>	(316,300)	<b>(12.6)</b>	0	0	<b>2,185,400</b>	(316,300)	<b>(12.6)</b>
Financial	5,000	<b>10,000</b>	(10,000)	<b>0.0</b>	0	0	<b>0</b>	(10,000)	<b>(100.0)</b>
Infrastructure Funding	9,001,700	<b>8,996,600</b>	0	<b>0.0</b>	1,433,500	0	<b>10,430,100</b>	1,433,500	<b>15.9</b>
Minor Capital	0	<b>0</b>	78,000	<b>100.0</b>	0	0	<b>78,000</b>	78,000	<b>100.0</b>
<b>TOTAL EXPENDITURES</b>	<b>15,332,600</b>	<b>15,902,800</b>	<b>204,700</b>	<b>1.3</b>	<b>1,433,500</b>	<b>0</b>	<b>17,541,000</b>	<b>1,638,200</b>	<b>10.3</b>
<b>REVENUES</b>									
PIL's-Supplementaries-Local Improvements	(7,400)	<b>(7,400)</b>	0	<b>0.0</b>	0	0	<b>(7,400)</b>	0	<b>0.0</b>
Fees & Service Charges	(537,500)	<b>(588,300)</b>	52,700	<b>9.0</b>	0	0	<b>(535,600)</b>	(52,700)	<b>(9.0)</b>
Transfer From Reserve & Reserve Funds	(617,000)	<b>(613,100)</b>	37,500	<b>6.1</b>	0	0	<b>(575,600)</b>	(37,500)	<b>(6.1)</b>
Water & Wastewater Rates	(14,867,500)								
<b>TOTAL REVENUES</b>	<b>(16,029,400)</b>	<b>(1,208,800)</b>	<b>90,200</b>	<b>7.5</b>	<b>0</b>	<b>0</b>	<b>(1,118,600)</b>	<b>(90,200)</b>	<b>(7.5)</b>
<b>NET RATE REQUIREMENT</b>		<b>14,694,000</b>	<b>294,900</b>	<b>2.0</b>	<b>1,433,500</b>	<b>0</b>	<b>16,422,400</b>	<b>1,728,400</b>	<b>11.8</b>
<b>FORECASTED SURPLUS/(DEFICIT)</b>	<b>696,800</b>								
<b>STAFFING COMPLEMENT</b>		<b>0.44</b>	<b>0.02</b>		<b>0.00</b>	<b>0.00</b>	<b>0.46</b>	<b>0.02</b>	



## SECTION 2:

# FINAL 2024 WATER & WASTEWATER RATES



## The Corporation of Norfolk County

### By-Law 2023-84

**Being a By-Law to Provide for Water Rates to Finance the Supply and Distribution of Water and to Establish Wastewater Surcharges upon the Water Rates to Finance the Collection and Treatment of Wastewater in Respect of Various Water and Wastewater Systems within Norfolk County.**

Whereas Section 10(2) of the *Municipal Act, 2001*, S.O. 2001, c. 25, as amended states that a single-tier municipality may pass By-Laws to provide any service or thing that the municipality considers necessary or desirable for the public; and


Whereas the *Municipal Act, 2001*, S.O. 2001, c. 25, as amended, authorizes Council by By-Law to impose fees or charges to finance the supply and distribution of water and to establish wastewater surcharges upon the water rates to finance the collection and treatment of sewage in respect of various water and wastewater systems within the County; and

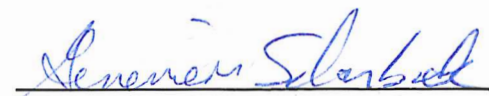
Whereas it is deemed expedient by Council to establish water rates and surcharges for wastewater to finance various systems within the County area,

Now therefore the Council of The Corporation of Norfolk County hereby enacts as follows:

1. That the short title of this By-Law shall be "Water & Wastewater Rates By-Law".
2. That the water rates and the surcharge for wastewater shown on Schedule "A" attached to this By-Law are hereby adopted to take effect on all bills for all consumption occurring on or after January 1, 2024 and to remain in effect until altered by Council.
3. That the water and wastewater miscellaneous charges as outlined in Schedule "B" attached to the By-Law are hereby adopted to take effect on January 1, 2024.
4. That the effective date of this By-Law shall be January 1, 2024.

Enacted and passed this 19th day of December, 2023.

  
\_\_\_\_\_  
Mayor: A. Martin

  
\_\_\_\_\_  
County Clerk: G. Scharback



**Schedule A  
2024 Metered Rates and Bulk Service Charges**

Charge	Approved 2023 Rate	Approved 2024 Rate	\$ Change	% Change
<b>WATER</b>				
Charge per Cubic Meter				
Consumption Charge	1.916	2.146	0.230	12.00%
Charge per Month				
Basic Charges				
Meter Sizes				
15 mm	27.88	31.23	3.35	12.00%
25 mm	46.24	51.79	5.55	12.00%
40 mm	77.40	86.69	9.29	12.00%
50 mm	195.37	218.81	23.44	12.00%
75 mm	225.37	252.41	27.04	12.00%
100 mm	441.30	494.26	52.96	12.00%
150 mm	792.54	887.64	95.10	12.00%
Flat Water Rate				
Volumetric charge of 20 cubic meters per month	66.20	74.14	7.94	12.00%
Charge per Cubic Meter				
Bulk Rate	4.41	4.41	0.00	0.00%
<b>WASTEWATER</b>				
Charge per Cubic Meter				
Volumetric Charge	2.484	2.782	0.298	12.00%
Sewage Disposal				
Holding Tank Waste	13.64	13.94	0.30	2.206%
Septic Waste	68.73	70.24	1.51	2.191%
Leachate	9.93	9.93	0.00	0.00%
Charge per Month				
Basic Charges				
Meter Sizes				
15 mm	38.39	43.00	4.61	12.00%
25 mm	63.67	71.31	7.64	12.00%
40 mm	106.59	119.38	12.79	12.00%
50 mm	269.03	301.31	32.28	12.00%
75 mm	310.34	347.58	37.24	12.00%
100 mm	607.67	680.59	72.92	12.00%
150 mm	1091.34	1,222.30	130.96	12.00%
Flat Wastewater Rate				
Volumetric charge of 20 cubic meters per month	88.07	98.64	10.57	12.00%
<b>STANDBY CHARGE</b>				
Water and Sewer - per month	66.27	74.22	7.95	12.00%
Water - per month	27.88	31.23	3.35	12.00%



**Schedule B  
Approved 2024 Water & Wastewater Miscellaneous User Fees**

Charge	Approved 2023 Rate	Approved 2024 Rate	\$ Change	% Change
<b>WATER &amp; SEWER CONNECTION PERMITS</b>				
<b>Watermain Taps (19 mm &amp; 25 mm)</b>				
Property Line to Building - inspection only	129.00	135.00	6.00	4.65%
Main to Property Line - includes inspection, main tap and materials				
19 mm	1,159.00	1,217.00	58.00	5.00%
25 mm	1,292.00	1,357.00	65.00	5.03%
Main to Building - includes inspection, main tap and materials				
19 mm	1,465.00	1,538.00	73.00	4.98%
25 mm	1,732.00	1,819.00	87.00	5.02%
<b>Watermain Taps (38 mm - 50 mm)</b>				
Property Line to Building - inspection only	129.00	135.00	6.00	4.65%
Main to Property Line - includes inspection and main tap. Contractor to supply all materials.	494.00	519.00	25.00	5.06%
Main to Building - includes inspection and main tap. Contractor to supply all materials.	562.00	590.00	28.00	4.98%
<b>Large Diameter Watermain Taps (larger than 50 mm)</b>				
Contractor Supervision and Inspection - Fee for Norfolk County staff to be present on site and provide inspection and valve operation when work is performed by outsourced contractor.	359.00	377.00	18.00	5.01%
Main Tap and Inspection - Fee for Norfolk County staff to perform the required watermain tap and inspect the work performed by the contractor. Contractor to supply all materials.	774.00	813.00	39.00	5.04%
<b>Sanitary Sewer Connection Permits (125 mm diameter)</b>				
Property Line to Building - inspection only	129.00	135.00	6.00	4.65%
Main to Property Line - includes inspection, main tap and saddle. Contractor to supply all materials.	621.00	652.00	31.00	4.99%
Main to Building - includes inspection, main tap and saddle. Contractor to supply all materials.	694.00	729.00	35.00	5.04%
<b>Sanitary Sewer Connection Permits (150 mm diameter or larger)</b>				
Main to Property Line - includes inspection and main tap. Contractor to supply all materials.	537.00	564.00	27.00	5.03%
Main to Building - includes inspection and main tap. Contractor to supply all materials.	606.00	636.00	30.00	4.95%
<b>Sanitary Maintenance Hole Inspection</b>				
Inspection of installation or modification of a sanitary maintenance hole	129.00	135.00	6.00	4.65%
<b>Water/Sanitary Sewer Service Abandonment</b>				
Inspection of service disconnect at main or property line - method & location of abandonment determined by Environmental Services Technologist	129.00	135.00	6.00	4.65%
<b>Storm Sewer Connection Permit</b>				
Property Line to Building - inspection only	129.00	135.00	6.00	4.65%
<b>WATER METER SERVICES</b>				
<b>Replace damaged or missing meter</b>				
19 mm (5/8 x 3/4)	383.00	402.00	19.00	4.96%
greater than 19 mm (5/8 x 3/4)	Full Cost Recovery	Full Cost Recovery		
Replace damaged or missing meter reading device	414.00	435.00	21.00	5.07%
Re-seal and install meter due to unauthorized removal of the meter	314.00	330.00	16.00	5.10%
Drain and re-seal meter removed by Norfolk County staff	142.00	149.00	7.00	4.93%
Note: Customers may request that their water meter be tested. Testing is to be completed by a Third Party. Refer to the most current revision of Norfolk County's Water By-Law for further information.				



**Schedule B  
Approved 2024 Water & Wastewater Miscellaneous User Fees**

Charge	Approved 2023 Rate	Approved 2024 Rate	\$ Change	% Change
<b>NEW WATER METER INSTALLATION FEE</b>				
19 mm	555.00	583.00	28.00	5.05%
25 mm	647.00	679.00	32.00	4.95%
40 mm	1,696.00	1,781.00	85.00	5.01%
<b>WATER METER INSTALLATION PACKAGE</b>				
Replacement water meter installation package - 19 mm service (meter tails, meter spacer, meter wire)	130.00	137.00	7.00	5.38%
<b>WATER TURN ON/OFF</b>				
During Normal Working Hours				
Water Turned On	97.00	102.00	5.00	5.15%
Water Turned Off	97.00	102.00	5.00	5.15%
Water Turned On/Off Same Day	97.00	102.00	5.00	5.15%
Water Turned On with Meter Reconnection	170.00	179.00	9.00	5.29%
Water Turned Off with Meter Disconnection	170.00	179.00	9.00	5.29%
Water Turn Off Due to Unauthorized Turn On	279.00	293.00	14.00	5.02%
After Normal Working Hours				
Water Turned On (after normal working hours)	228.00	239.00	11.00	4.82%
Water Turned Off (after normal working hours)	228.00	239.00	11.00	4.82%
<b>MISCELLANEOUS CHARGES</b>				
Lawyer's Certificates - per property	94.00	99.00	5.00	5.32%
Environmental Information Requests - per property	173.00	182.00	9.00	5.20%
Fire Hydrant Operation for Flow Test - per hydrant	95.00	100.00	5.00	5.26%
Sanitary Sewer Dye Test - per test	95.00	100.00	5.00	5.26%
New Development Watermain Flushing - per hydrant	0.00	100.00	100.00	NEW
Sanitary Sewer Lateral Camera Inspection (not performed at home owner's request, only completed at Norfolk County's discretion)	162.00	170.00	8.00	4.94%
Contractor Water Samples				
First sample	491.00	516.00	25.00	5.09%
Each additional sample	49.00	51.00	2.00	4.08%
Bulk Water Depot Account Set-Up	30.00	32.00	2.00	6.67%
St. Williams Water Distribution Systems - new installations	1,568.00	1,646.00	78.00	4.97%