Simcoe BIA Board of Management Strategic Planning Meeting Wednesday January 8, 2025 at 12 :00 pm Riversyde 83

Meeting Notes

Present: Board Members Community Members

Tiana Moe Joe Botscheller - Volunteer (Tax 2000)
Laura Downey Vince Gallea - Volunteer (Retired)
Morgan Xiola Gord Rollo - Volunteer (Retired)

Marianne Ward Councillor Alan Duthie

Nathan Kolomaya Karen Matthews - Executive Director Stephen Khalla Simcoe & District Chamber of Commerce

Councillor Doug Brunton Les Anderson (Staff)
Councillor Adam Veri Josh Parsons (Staff)

Regrets: Clarence Burke

Joy Allgood

1. Review of 2024

The board briefly reviewed the successes of 2024 and the team was commended on a job well done.

2. Looking Ahead to 2025

Tracking Event Success

- The group discussed the need for clear metrics to determine the success of promotions and events.
- For example, *Treats in the Streets* was deemed successful based on treat distribution, but broader success metrics need to be identified.
- Questions raised:
 - O What should these metrics be?
 - Is it the BIA's responsibility to track and define them?
 - Should the focus of events be driving sales or increasing awareness of the downtown core?

Community Feedback

- Anecdotal evidence and social media engagement suggest that the community is pleased with current events.
- Business participation in events has increased annually.

Encouraging Business Participation

 Ideas included providing support for bulk orders (e.g., treats for events) to make participation easier for businesses.

Year-Round White Lights

 The idea of installing year-round white lights on the light posts, inspired by the Orillia BIA, was introduced and discussed briefly.

Parking Challenges

- Parking downtown remains an ongoing issue with many of the BIA members. The BIA will submit a letter to the Norfolk County Budget Committee regarding increased parking enforcement in the downtown core.
- Potential solutions discussed included:
 - Increased bylaw enforcement.
 - Revisiting or removing the two-hour parking limit.

3. Priorities for 2025

The following areas were identified as strategic priorities for 2025:

- Bylaw Enforcement: Enforce the regulations that exist downtown.
- **Filling Vacant Storefronts:** Work with Norfolk County and local realtors in marketing and filling available real estate.
- **Garbage and Cleanliness**: Enhancing downtown upkeep, including street cleaning and sidewalk repairs.
- Downtown Awareness: Promote the downtown core and what it has to offer.
- **Building Strategic Partnerships**: Build relationships with other organizations to support downtown initiatives.
- **Increased Beautification Efforts**: Enhancing the visual appeal, incorporating new ideas such as the year-round white lights on the light posts.
- Business Owner Engagement: Offer education and support for local business owners.
- Pedestrian-Friendly Spaces: Explore ways to improve walkability and safety downtown as well as wayfinding or directional signage.
- Use of Financial Reserves: Utilize the existing reserve funds for key projects.
- Advocacy for Residential Expansion: Work with Norfolk County staff and local realtors to promote more residential development downtown and encourage existing approved developments to get started.
- **Retail Growth**: Try to attract more retail businesses to the downtown.
- Significant Properties for Sale: Work with Norfolk County and local realtors to find qualified buyers for the significant properties for sale, with the potential of retail and residential use.
- **Storefront Upkeep**: Work with existing business owners and property owners to encourage better maintenance and curb appeal for businesses/properties.
- **Leadership Development**: Strengthening leadership and advocacy within the downtown community.
- **First Impressions Program**: Explore opportunities to enhance the initial perceptions of the downtown area.

4. Survey the Members

• A "draft" survey of the BIA members was included with the agenda package. This will be discussed at the February Communications/Events Committee meeting.

5. What Could Be the Game Changer for Downtown Simcoe?

- Is there a significant project or an event that would put Downtown Simcoe "back on the map?"
- Further brainstorming and discussion will take place at the committees and board meetings.

Priorities Assigned to the Committees

Communications / Events

- 1. Downtown awareness
- 2. First impressions program
- 3. Business owner engagement
- 4. Leadership development

Simcoe BIA and Norfolk County

- 1. Bylaw enforcement
- 2. Use of financial reserves

Beautification

- 1. Garbage and cleanliness
- 2. Storefront upkeep
- 3. Pedestrian-friendly spaces
- 4. Increased beautification efforts

BIA, Norfolk County, Others

- 1. Filling vacant storefronts
- 2. Significant properties for sale
- 3. Retail growth
- 4. Advocacy for residential expansion
- 5. Building strategic relationships