



# Norview News

June 2024

## Rate Reductions

The deadline is fast approaching to file the rate reduction applications. For those who have not submitted their applications please do as soon as possible.

If we have not received the completed application and the 2023 Notice of Assessment by June 28, 2024, we MUST charge the NEW basic maximum rate of \$2,036.40 per month commencing July 1, 2024.

If you require assistance in completing the application, please contact Pam Bonnett, Coordinator, Business Services, at [Pam.Bonnett@norfolkcounty.ca](mailto:Pam.Bonnett@norfolkcounty.ca) or at ext. 4223 to make an appointment.

## New Phone & Paging System

Please be advised that the Information Technology (IT) Department at Norfolk County has changed the phone system for all buildings from 8x8 to Microsoft Teams. Also at Norview Lodge, we have installed a new paging system.

We appreciate your patience and understanding while we transition over to these new systems.

## Parking Lot Update

With the help of several Norfolk County employees at multiple levels, Dan Sinclair of Sinclair Homes and Jess Morris Excavating, we now have a temporary parking lot for our use.

There are entrances at both the north ends of the visitor and staff parking lots. With this addition, we will no longer have parking along Rob Blake Way and advise everyone to please start using the available temporary parking.

Please also refrain from parking at the end of Evergreen Lane or outside Spruce Courts Resident windows unless absolutely necessary.

## New Accommodation Rates

The Ministry of Long-Term Care has shared that there will be an increase in accommodation charges.

Basic Accommodation – On July 1, 2024, the maximum co-payment that Residents pay for basic accommodation in Long-Term Care (LTC) homes will increase by \$1.63 per day from \$65.32 per day to \$66.95 per day, consistent with the recent inflationary increases. This will help cover the rising cost of meals and accommodation.

Preferred Accommodation – The maximum charges will also be increasing for Residents admitted to newer preferred accommodation beds on or after July 1, 2024. The premium charged for private accommodation will increase by \$0.70 from \$28.00 to \$28.70 per day.

Please see the full bulletin posted on the Resident/Family Information Board for more details.

If you are currently receiving a rate reduction or have any questions, please reach out to Pam Bonnett, Coordinator, Business Services.

# Welcome

Shirley G.  
Lorraine R.  
Mike S.  
Bonnie T.



# Happy Birthday

Gerry A.  
Fred C.  
Georgina F.  
Del L.  
Dorothy M.  
Albert M.  
Iris M.  
Wayne P.  
Shirley P.  
Alice P.  
Vera P.  
June P.  
Julius R.  
Lloyd S.  
Grace S.  
Sue S.  
Joy W.

A very special **101<sup>st</sup>** birthday's to Carmelina C. and Lisa R.!



# In Memoriam

Hilda S.  
George T.  
Mona W.  
Doug W.  
Teresa Z.



# Volunteering

Are you interested in volunteering at Norview Lodge because we would like to help you get started.

Our volunteers help in a variety of ways, and we want to work together with our volunteers to determine in what capacity they want to help. The options are limitless because each volunteer brings with them their own interests, skill sets and experiences.

Examples of activities our current volunteers help with are Gift shop, friendly visits, bus outings, gym workouts, card games, craft programs, horticulture programs, music programs, board games, painting, and socials.

The first step in starting the process of becoming a volunteer is contacting Nicole Tweedie, Supervisor of Programs and Volunteers Services at 519-426-0902 ext. 4232 and/or [Nicole.Tweedie@norfolkcounty.ca](mailto:Nicole.Tweedie@norfolkcounty.ca) and she can send you a volunteer application and a letter required to complete a Vulnerable Sector check. Once the application and check are completed then you will contact Nicole Tweedie again to set up an orientation.

We can't wait to meet you and have you join our volunteer team!

# Seniors Month

June is Senior's Month! The Programs Department is celebrating with lots of special programs throughout the month of June.

Highlights of large group programs occurring in the center courtyard (weather permitting) include:

- Tuesday, June 11<sup>th</sup> – Bowling Tournament at 10:00am
- Thursday, June 13<sup>th</sup> – BINGO at 2:00pm
- Thursday, June 20<sup>th</sup> – Senior Prom at 2:00pm featuring live music with Pure Vintage, photo booth, punch table, and the opportunity for Residents to dress up in their finest! Staff and volunteers will be helping those interested with hair, makeup, and formal attire.
- Tuesday, June 25<sup>th</sup> – Strawberry Social at 2:00pm
- Wednesday, June 26<sup>th</sup> – Susie Q at 2:00pm

Be sure to also check out individual home area calendars posted around the home, and on the Norview Lodge website for more fun summer programs.