



The Corporation of Norfolk County

By-Law 2024-110

Being a By-Law to Provide for Water Rates to Finance the Supply and Distribution of Water and to Establish Wastewater Surcharges upon the Water Rates to Finance the Collection and Treatment of Wastewater in Respect of Various Water and Wastewater Systems within Norfolk County.

Whereas Section 10(2) of the *Municipal Act, 2001*, S.O. 2001, c. 25, as amended states that a single-tier municipality may pass By-Laws to provide any service or thing that the municipality considers necessary or desirable for the public; and

Whereas the *Municipal Act, 2001*, S.O. 2001, c. 25, as amended, authorizes Council by By-Law to impose fees or charges to finance the supply and distribution of water and to establish wastewater surcharges upon the water rates to finance the collection and treatment of sewage in respect of various water and wastewater systems within the County; and

Whereas it is deemed expedient by Council to establish water rates and surcharges for wastewater to finance various systems within the County area,

Now therefore the Council of The Corporation of Norfolk County hereby enacts as follows:

1. That the short title of this By-Law shall be "Water & Wastewater Rates By-Law".
2. That the water rates and the surcharge for wastewater shown on Schedule "A" attached to this By-Law are hereby adopted to take effect on all bills for all consumption occurring on or after January 1, 2025 and to remain in effect until altered by Council.
3. That the water and wastewater miscellaneous charges as outlined in Schedule "B" attached to the By-Law are hereby adopted to take effect on January 1, 2025.
4. That the effective date of this By-Law shall be January 1, 2025.

Enacted and passed this 31st day of October, 2024.

A handwritten signature in blue ink, appearing to read "A. Martin", written over a horizontal line.

Mayor: A. Martin

A handwritten signature in blue ink, appearing to read "W. Tigert", written over a horizontal line.

County Clerk: W. Tigert



**Schedule A
Proposed 2025 Metered Rates and Bulk Service Charges**

Charge	Approved 2024 Rate	Proposed 2025 Rate	\$ Change	% Change
WATER				
Charge per Cubic Meter				
Consumption Charge	2.146	2.446	0.300	14.00%
Charge per Month				
Basic Charges				
Meter Sizes				
15 mm	31.23	35.60	4.37	14.00%
25 mm	51.79	59.04	7.25	14.00%
40 mm	86.69	98.83	12.14	14.00%
50 mm	218.81	249.44	30.63	14.00%
75 mm	252.41	287.75	35.34	14.00%
100 mm	494.26	563.46	69.20	14.00%
150 mm	887.64	1,011.91	124.27	14.00%
Flat Water Rate				
Volumetric charge of 20 cubic meters per month	74.14	84.52	10.38	14.00%
Charge per Cubic Meter				
Bulk Rate	4.41	4.56	0.15	3.50%
WASTEWATER				
Charge per Cubic Meter				
Volumetric Charge	2.782	3.005	0.223	8.00%
Charge per Month				
Basic Charges				
Meter Sizes				
15 mm	43.00	46.44	3.44	8.00%
25 mm	71.31	77.01	5.70	8.00%
40 mm	119.38	128.93	9.55	8.00%
50 mm	301.31	325.41	24.10	8.00%
75 mm	347.58	375.39	27.81	8.00%
100 mm	680.59	735.04	54.45	8.00%
150 mm	1,222.30	1,320.08	97.78	8.00%
Flat Wastewater Rate				
Volumetric charge of 20 cubic meters per month	98.64	106.53	7.89	8.00%
Charge per Cubic Meter				
Sewage Disposal				
Holding Tank Waste	13.94	14.43	0.49	3.50%
Septic Waste	70.24	72.70	2.46	3.50%
Leachate	9.93	10.28	0.35	3.50%
STANDBY CHARGE				
Water and Sewer - per month	74.22	82.04	7.82	10.54%
Water - per month	31.23	35.60	4.37	14.00%



**Schedule B
Proposed 2025 Water & Wastewater Miscellaneous User Fees**

Charge	Approved 2024 Rate	Proposed 2025 Rate	\$ Change	% Change
WATER & SEWER CONNECTION PERMITS				
Watermain Taps (19 mm & 25 mm)				
Property Line to Building - inspection only	135.00	140.00	5.00	3.70%
Main to Property Line - includes inspection, main tap and materials				
19 mm	1,217.00	1,260.00	43.00	3.53%
25 mm (Updated Design Standard)	1,357.00	1,100.00	-257.00	-18.94%
Main to Building - includes inspection, main tap and materials				
19 mm	1,538.00	1,592.00	54.00	3.51%
25 mm (Updated Design Standard)	1,819.00	1,175.00	-644.00	-35.40%
Watermain Taps (38 mm - 50 mm)				
Property Line to Building - inspection only	135.00	140.00	5.00	3.70%
Main to Property Line - includes inspection and main tap. Contractor to supply all materials.	519.00	537.00	18.00	3.47%
Main to Building - includes inspection and main tap. Contractor to supply all materials.	590.00	611.00	21.00	3.56%
Large Diameter Watermain Taps (larger than 50 mm)				
Contractor Supervision and Inspection - Fee for Norfolk County staff to be present on site and provide inspection and valve operation when work is performed by outsourced contractor.				
	377.00	390.00	13.00	3.45%
Main Tap and Inspection - Fee for Norfolk County staff to perform the required watermain tap and inspect the work performed by the contractor. Contractor to supply all materials.				
	813.00	841.00	28.00	3.44%
Sanitary Sewer Connection Permits (100 mm diameter)				
Property Line to Building - inspection only	135.00	140.00	5.00	3.70%
Main to Property Line - includes inspection, main tap and saddle. Contractor to supply all materials.	652.00	675.00	23.00	3.53%
Main to Building - includes inspection, main tap and saddle. Contractor to supply all materials.	729.00	755.00	26.00	3.57%
Sanitary Sewer Connection Permits (150 mm diameter or larger)				
Main to Property Line - includes inspection and main tap. Contractor to supply all materials.	564.00	584.00	20.00	3.55%
Main to Building - includes inspection and main tap. Contractor to supply all materials.	636.00	658.00	22.00	3.46%
Sanitary Maintenance Hole Inspection				
Inspection of installation or modification of a sanitary maintenance hole	135.00	140.00	5.00	3.70%
Water/Sanitary Sewer Service Abandonment				
Inspection of service disconnect at main or property line - method & location of abandonment determined by Environmental Services Technologist	135.00	140.00	5.00	3.70%
Storm Sewer Connection Permit				
Property Line to Building - inspection only	135.00	140.00	5.00	3.70%
WATER METER SERVICES				
Replace damaged or missing meter reading device	435.00	450.00	15.00	3.45%
Re-seal and install meter due to unauthorized removal of the meter	330.00	342.00	12.00	3.64%
Drain and re-seal meter removed by Norfolk County staff	149.00	154.00	5.00	3.36%
Replace damaged or missing meter				
19 mm (5/8 x 3/4)	402.00	416.00	14.00	3.48%
greater than 19 mm (5/8 x 3/4)	Full Cost Recovery	Full Cost Recovery	N/A	N/A
Note: Customers may request that their water meter be tested. Testing is to be completed by a Third Party. Refer to the most current revision of Norfolk County's Water By-Law for further information.				
NEW WATER METER INSTALLATION FEE				
19 mm	583.00	603.00	20.00	3.43%
25 mm	679.00	703.00	24.00	3.53%
40 mm	1,781.00	1,843.00	62.00	3.48%
WATER METER INSTALLATION PACKAGE				
Replacement water meter installation package - 19 mm service (meter tails, meter spacer, meter wire)	137.00	142.00	5.00	3.65%
WATER TURN ON/OFF				
During Normal Working Hours				
Water Turned On	102.00	106.00	4.00	3.92%
Water Turned Off	102.00	106.00	4.00	3.92%
Water Turned On/Off Same Day	102.00	106.00	4.00	3.92%
Water Turned On with Meter Reconnection	179.00	185.00	6.00	3.35%
Water Turned Off with Meter Disconnection	179.00	185.00	6.00	3.35%
Water Turn Off Due to Unauthorized Turn On	293.00	303.00	10.00	3.41%
After Normal Working Hours				
Water Turned On (after normal working hours)	239.00	247.00	8.00	3.35%
Water Turned Off (after normal working hours)	239.00	247.00	8.00	3.35%



Schedule B
Proposed 2025 Water & Wastewater Miscellaneous User Fees

Charge	Approved 2024 Rate	Proposed 2025 Rate	\$ Change	% Change
MISCELLANEOUS CHARGES				
Lawyer's Certificates - per property	99.00	102.00	3.00	3.03%
Environmental Information Requests - per property	182.00	188.00	6.00	3.30%
Fire Hydrant Operation for Flow Test - per hydrant	100.00	103.00	3.00	3.00%
Sanitary Sewer Dye Test - per test	100.00	103.00	3.00	3.00%
New Development Watermain Flushing - per hydrant	100.00	103.00	3.00	3.00%
Sanitary Sewer Lateral Camera Inspection (not performed at home owner's request, only completed at Norfolk County's discretion)	170.00	176.00	6.00	3.53%
Rain Barrels - per unit	101.00	105.00	4.00	3.96%
Bulk Water Depot Account Set-Up	32.00	33.00	1.00	3.13%
St. Williams Water Distribution Systems - new installations	1,646.00	1,704.00	58.00	3.52%
Contractor Water Samples				
First sample	516.00	534.00	18.00	3.49%
Each additional sample	51.00	53.00	2.00	3.92%